CRYSTAL FOR JD EDWARDS WORLD

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JD EDWARDS WORLD

Operational insight.

Best-in-class reporting infrastructure.

Integrated with JD Edwards World applications.

The Issue: Understanding your Business

Your JD Edwards World applications from Oracle provide the system of record for your company. It's not just enough to automate your business processes; you must be able to understand what is going on in the process. You must grasp day-to-day business activities by quickly extracting details and current operational data. It's also vital to share that data with key decision makers.

The Answer: Reporting by JD Edwards World

JD Edwards World teamed up with Business Objects to deliver best-in-class reporting. World customers can receive an initial instance of Oracle's Crystal Enterprise and Crystal Reports for JD Edwards World free of charge. Crystal Enterprise and Crystal Reports for World enable business end users to rapidly generate and share graphical, presentation-quality reports for integrated operational analysis.

A world standard for high-performance report design, Crystal Reports for World allows you to design flexible, feature-rich reports from your World system. With more than 100 formatting options, Crystal Reports allows complete control over data access and presentation. End users can create, modify, and drill down into reports, sort and filter information; refresh reports; and export reports into many formats, including PDF, Excel, RTF, and Word. Any Crystal report can instantly be published to Crystal Enterprise for end users to view, modify, and share over the Web. A Crystal Report, or a part of a report, can also be embedded in Microsoft Office documents and the data easily and securely refreshed with the click of a mouse.

Crystal Enterprise for World is a common architecture for data access, reporting, and information delivery that allows you to respond quickly to any reporting or application development need. Crystal Enterprise is designed to work with your existing World system to help you manage and distribute reports, and it gives authorized users a central access point to interactively view and export reports.

Best-in-Class Reporting

Reporting is a fundamental business requirement, and our customers deserve the best reporting technology. That's why we've teamed up with Business Objects, the maker of the industry standard in enterprise reporting and winner of numerous reader's choice awards for best-in-class reporting technology (http://www.businessobjects.com/company/awards.asp).

The power of Business Objects reporting allows you to provide your end users with the information they need, when they need it—inside and outside your organization. Crystal Reports and Crystal Enterprise allow you to access, format, and securely deliver data as meaningful information. With self-serve access to rich, insightful
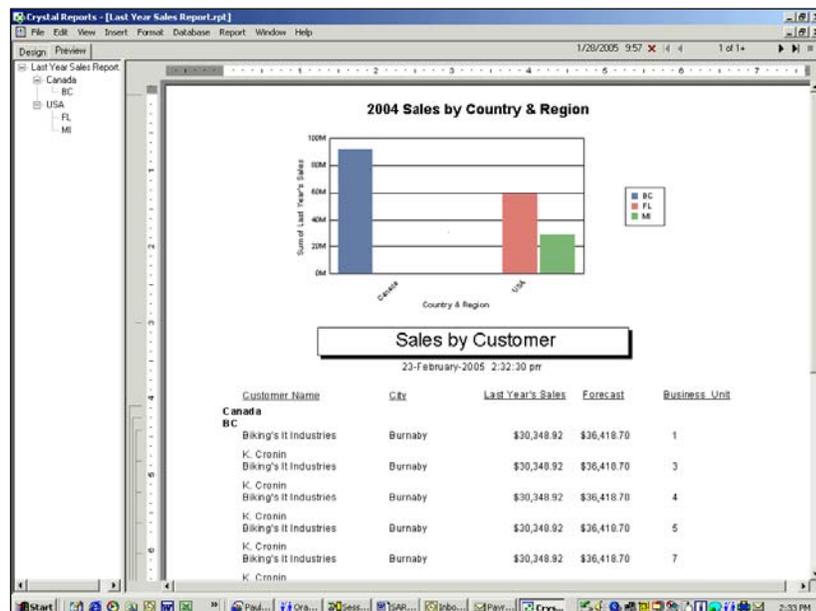
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reports, decision makers can

- Deliver real-time reporting

- Discover trends, identify issues, and respond accordingly

- Select and act upon high-value opportunities

Metadata Integration

JD Edwards World complements Crystal technology with a rich set of metadata integrations such as integration with Data Dictionary and User Defined Codes. These integrations are enabled through Unity Enterprise Solutions' erpDirect ODBC driver. erpDirect provides an intelligent bridge to your World data, simplifying the database schema by

- Retrieving table and column descriptions (both short and long) to aid in report design.

- Returning user-defined codes (UDCs) and the corresponding descriptions for placement on a report. This helps end users understand the meaning of potentially cryptic UDC values.

- Enabling World security—business-unit, search-type, and field-level security are enabled.

- Formatting data—Julian dates are presented in a format familiar to users. Currency amounts and decimal scrubbing are applied to present correctly formatted numbers.

Sales Report Viewed in Crystal for JD Edwards World

Single Source

Any technology solution is incomplete without a support component. Oracle is your single point of contact for support of Crystal Reports and Crystal Enterprise, as well as for the Unity erpDirect driver. This means you get the product updates from Oracle, along with the ability to call our industry-leading Global Support Center (GSC) for troubleshooting and fixes. This streamlines the support process, allowing your IT department to focus on new development, not on calling multiple support organizations.

In Summary

Oracle's Crystal Reports and Crystal Enterprise for JD Edwards World help you better understand the details of your business operations. Through the tight metadata integration of JD Edwards World with the best-in-class reporting provided by Crystal, you can gain the operational insight your organization requires.

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